FOLLOW-UP OF AN **ADVERSE EVENT** (IN THE DIGITAL ERA)

Declaration of the event

Mail / SMS Alerts

Analysis of the "digitized" AEF (Adverse Event Form)

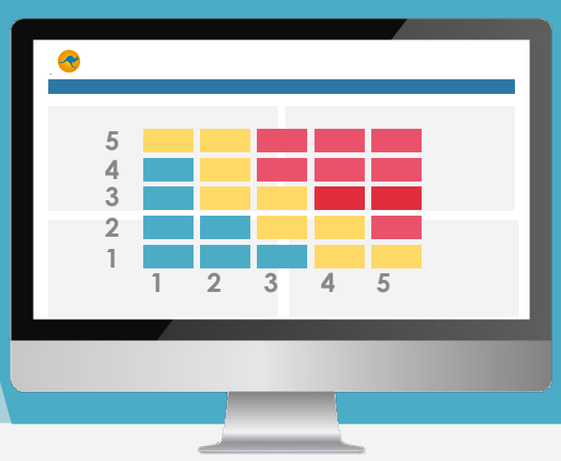
Adverse Event (AE) :
Accident, incident or malfunction whose consequences are, or could have been, harmful to patients, professionals, visitors or property.

Serious Adverse Events (SAEs) :
Accident, incident or malfunction with consequences on people (reversible or not).

1 The Quality Department and the managers receive **the new report in real time.**

2 If needed, the quality departments and / or managers request **additional information from the registrant.**

3 Establishment of a **multi-professional meeting** for the analysis of AEs.



The declaration is prioritized according to a **structured criticality scale.**

Selection of the AEs to be analyzed **according to the frequency / severity scales and search of the causes** (with the "ALARM" or "ORION" method, for example).

4 Implementation of **improvement actions** and safety barriers.

5 Follow-up and **Feedback**.

Meetings Scheduling

Digitized analysis report (associated with AEF)

Collaborative action plan with real-time tracking

Did you know all of this could be done with just one tool?

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