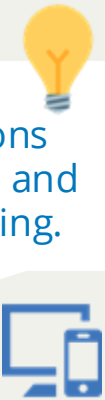


# Supplier and Service Provider Evaluation

To reduce external non-quality costs, it is essential to carefully select your service providers and suppliers.



Consider digital solutions for supplier evaluation and non-conformity reporting.



## Selecting your suppliers



**Step 1** : Define a set of specifications



**Step 2** : Conduct an initial screening



**Step 3** : Perform the final evaluation



**Step 4** : Assess performance



## Which **Indicators** to use?

Returns management

Costs

Available quantities

Leverage dashboards and process audits to analyze risks, impacts, and opportunities!

Product or service quality

Lead times

Responsiveness

Incident rate

